

THE JOINT COMMISSION AND NATIONAL PATIENT SAFETY GOALS IN THE OR

Philadelphia (9933) - December 1

Baltimore (9934) - December 2

Alexandria (9935) - December 3

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The Joint Commission and National Patient Safety Goals in the OR

- Identify the perioperative professional's role in the Joint Commission survey process
- Discuss the National Patient Safety Goals and the perioperative professional's role in their execution
- Identify the Joint Commission standards that pose "opportunities for improvement" for the perioperative professional
- Explain the Standards Improvement Initiative and progress made to date

Specific for perioperative nurses working in the hospital, specialty hospital and ambulatory surgery centers setting. **Earn 7 contact hours.** See inside for details.



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Philadelphia, PA - December 1

Baltimore, MD - December 2

Alexandria, VA - December 3

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Stay Current—Avoid serious patient safety issues!

The Joint Commission is committed to improving patient safety and quality of care. Regardless of changes in the accreditation process, standards or the types of entities surveyed, the Joint Commission's Mission remains, "To continuously improve the safety and quality of care provided to the public through the provision of health care accreditation and related services that support performance improvement in health care organizations."

This all-day session will provide an update regarding changes to the Joint Commission standards and National Patient Safety Goals (NPSGs) that affect perioperative services and professionals. The changes being brought about to the survey process and the Joint Commission accreditation standards by the Standards Improvement Initiative (SII) will also be targeted, as will the "opportunities for improvement" presented to perioperative professionals during a Joint Commission accreditation survey. In addition, preparation for an upcoming survey will be discussed. This seminar is appropriate for hospitals, hospital affiliated ambulatory centers and free standing ambulatory centers.



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COURSE CONTENT

INTRODUCTION

- ◆ Brief history of the Joint Commission and survey process
- ◆ Review of the most troublesome standards for 2008 and 2009
- ◆ Discussion of the Standards Improvement Initiative (SII)
- ◆ Review the Patient Safety trilogy
 - Sentinel Events
 - Patient Safety Standards
 - NPSGs

NATIONAL PATIENT SAFETY GOALS AND UNIVERSAL PROTOCOL

- ◆ Review of all NPSGs with emphasis on those most pertinent to perioperative services
 - Hand-offs
 - Communication
 - Patient identification
 - Surgical site infections
- ◆ Review of changes to the Universal Protocol

WORLD HEALTH ORGANIZATION'S SURGICAL SAFETY CHECKLIST

- ◆ Review of the components of the WHO Surgical Safety Checklist
- ◆ Explanation of the difference between WHO Surgical Safety Checklist and the Universal Protocol
- ◆ Discussion of the importance of incorporating both into everyday practice

REVIEW OF "OPPORTUNITIES FOR IMPROVEMENT" BY REVIEW OF ALL JOINT COMMISSION CHAPTERS AND PERTINENT STANDARDS

- ◆ Rights and Ethics
- ◆ Provision of Care, Treatment and Services
- ◆ Medication Management Processes
- ◆ Transplant Safety
- ◆ Waived Testing
- ◆ Infection Control and Prevention
- ◆ Performance Improvement
- ◆ Leadership
- ◆ Environment of Care
- ◆ Emergency Management
- ◆ Life Safety
- ◆ Human Resources
- ◆ Information Management
- ◆ Record of Care, Treatment and Services

EXPECTATIONS OF THE SURVEYORS

- ◆ In the perioperative areas
 - Holding area
 - Operating room
 - Post-Anesthesia Recovery Area

Who Should Attend

- Operating Room Directors
- Perioperative Nurses
- Ambulatory Surgery Center Nurses
- Nurse Managers
- Risk Managers
- Quality Professionals

What You Will Learn

- Identify the perioperative professional's role in the Joint Commission survey process
- Discuss the National Patient Safety Goals and the perioperative professional's role in their execution
- Identify the Joint Commission standards that pose "opportunities for improvement" for the perioperative professional
- Explain the Standards Improvement Initiative and progress made to date
- Understand what the surveyor looks for when they enter your facility, and the most common deficiencies found in the OR
- Explore hot topic issues such as steam sterilization, hospital acquired infections and disruptive behavior in the OR
- Discover how creating a culture that focuses on teamwork, quality and improved outcomes can help your team avoid costly mistakes
- Determine how a breakdown in communication can severely impact liability
- Identify instances which result in the most common patient safety errors, and how to control for them

Course Director

KATHLEEN CATALANO, RN, JD, FHIMSS, is a consultant in the Healthcare Consulting Practice at Perot Systems. Ms. Catalano's responsibilities focus on the areas of patient safety, risk management, medical staff and Joint Commission and CMS preparedness, where she enhances Perot Systems' client approaches to managing complex clinical content and regulations. Ms. Catalano authors and assists in the writing of articles and white papers that keep the market abreast of new regulations and changes in the requirements for Joint Commission. She also speaks on Joint Commission, Joint Commission's National Patient Safety Goals, Risk Management (Sentinel Events and FMEA), pay-for-performance, core measures and the EMR/EHR.

Prior to Perot Systems, Ms. Catalano was the Director of Regulatory Compliance Services at PHNS, Inc. In this position, Ms. Catalano developed and implemented the PHNS Regulatory Compliance, HIPAA, Quality Management and Advisory Services Programs. Previously to accepting the position at PHNS, Ms. Catalano was Director of Administrative Projects at Children's Medical Center of Dallas, where she worked very closely with the medical staff to develop a new Constitution, Rules and Regulations, peer review process, and updated credentialing policies and procedures. Before arriving at Children's, Ms. Catalano was a senior consultant for The Greeley Company and traveled throughout the United States preparing various health care organizations for Joint Commission Accreditation, CMS Validation and AAAHC Surveys. Ms. Catalano has also assisted many health care entities with issues such as sentinel events, root-cause analysis and plans of action, quality improvement, risk management, and medical staff issues.

Ms. Catalano is a registered nurse who holds a Juris Doctor degree and a Bachelor of Science degree in Law from Western State University College of Law, Fullerton, California. Her nursing degree is from Riverside City College, Riverside, California. In addition, Ms. Catalano is a HIMSS Fellow and also serves on the HIMSS National Patient Safety Quality Outcomes Steering Committee. She has served on the Task Force for Quality for the Federation of American Health Systems and was a member of the Joint Commission's Professional Technical Advisory Committee (PTAC) for Hospitals. Ms. Catalano is also a frequent speaker at National conferences and has written numerous articles.

Dates & Locations

THE JOINT COMMISSION AND NATIONAL PATIENT SAFETY GOALS IN THE OR (09119)

PHILADELPHIA - December 1, 2009

Session #9933

Four Points by Sheraton

4101 A Island Ave., Philadelphia, PA 19153 215-492-0400

BALTIMORE - December 2, 2009

Session #9934

Four Points by Sheraton BWI

7032 Elm Rd., Baltimore, MD 21240 410-859-3300

ALEXANDRIA - December 3, 2009

Session #9935

Hampton Inn Alexandria—Old Town South

5821 Richmond Hwy., Alexandria, VA 22303 703-329-1400

Course Hours

Registration begins at 7:30 a.m. The seminar **begins at 8:00 a.m.** and **concludes at 4:30 p.m.** Lunch is on your own from 11:30 a.m. to 12:30 p.m.

Continuing Education Credit

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Confirmation of registration is sent via email. To receive contact hours you must attend 90% of the session and return the evaluation. 7 Contact Hours

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I Was a Staff Nurse Last Week and Now I am the Charge Nurse in the OR-Help! 09118

Sherry Church, RN, MSN, MBA, BC

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November 4.....Manhattan, NY 09118/9931

November 5..... White Plains, NY 09118/9932

Infection Prevention for the ASC 09120

Donna Stewart, RN, BS, CIC

November 10Hartford, CT 09120/9936

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