

Technical Requirements for the Knowledge Factor CBL System™

The minimum technical requirements for Knowledge Factor's CBL System are listed below. All software required to access the Knowledge Factor CBL System is free.

Web browsers

The following web browsers are currently supported:

1. Windows PC: Microsoft Internet Explorer 6.0 or higher
 2. Windows PC: Mozilla Firefox 1.0.4 or higher
 3. Mac OS 10 (or higher): Mozilla Firefox 1.0.4 or Safari 2.0 or higher
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Media

Adobe Flash Player Version 7.0 or higher

Adobe Flash Player is required. If you need to download a new version of Flash, [click here](#).

Adobe Acrobat Reader (PDF) Version 6.0 (or higher)

Adobe Acrobat Reader is required. If need to download a new version of Acrobat Reader, [click here](#).

Screen Resolution

Minimum resolution of 800 by 600.

Java Script Enabled

Java Script must be fully enabled. To enable Javascript follow the directions below for your browser:

Internet Explorer 6

1. Open Internet Explorer.
2. Select Internet Options from the Tools menu.
3. In Internet Options dialog box select the Security tab.
4. Click Custom level button at bottom and the Security settings dialog box will pop up
5. Under Scripting category enable Active Scripting, Allow paste options via script and Scripting of Java applets
6. Click OK twice to close out.
7. Hit Refresh

Internet Explorer 7

1. Open Internet Explorer
2. Select Internet Options from the Tools menu
3. In Internet Options dialog box select the Security tab
4. Click Custom level button at bottom and the Security settings dialog box will pop up
5. Under Scripting category enable Active Scripting, Allow paste options via script and Scripting of Java applets
6. Click YES on the dialog box
7. Click OK twice to close out
8. Hit Refresh

Firefox

1. Open Firefox
2. Select Options from the Tools menu
3. Click on the content tab
4. Check both Enable Java and Enable Java Script
5. Click OK
6. Click Reload

Safari

1. Open Safari
2. Select Preferences from the Safari menu
3. Click Security
4. Check both Enable Java and Enable Java Script
5. Close the window
6. Click Reload

Cookies Enabled

Cookies must be fully enabled. To enable Cookies follow the directions below for your browser:

Internet Explorer 6

1. Open Internet Explorer
2. Select Internet Options from the Tools menu
3. Click on the Privacy tab
4. Click the Default button (or manually slide the bar down to Medium) under Settings
5. Click OK
6. Hit Refresh

Internet Explorer 7

1. Open Internet Explorer
2. Select Internet Options from the Tools menu
3. Click on the Privacy tab
4. Click the Default button (or manually slide the bar down to Medium) under Settings
5. Click OK
6. Hit Refresh

Firefox

1. Open Firefox
2. Select Options from the Tools menu
3. Select the Privacy icon in the left panel
4. Check the box corresponding to Allow sites to set cookies
5. Click OK
6. Click Reload

Safari

1. Click on the Safari-menu in Safari
2. Click on the Preferences item in the menu - a new window opens
3. Click on the Security icon near the top of the window
4. Under Accept Cookies the Always or Only from sites you navigate to must be selected
5. Save changes by clicking OK