

# Genesis Virtual Offerings

## Staff Training



### Intuitive Learning

Exploration of Intuitive's extensive library of robotic technology training modules, procedural videos, and reference materials for staff education.

### Train the Trainer

Review of system in-service manuals, troubleshooting, and best practices with Robotic Coordinators, Super Users and/or Team Lead(s).

### Technology Training

Virtual delivery of system in-service to include advanced technology, rehearsal of room setup, and workflow with teams who utilize da Vinci systems.

## Instruments & Accessories



### Customer Portal Overview

Review of the online self service portal to access orders, tracking, and RMA status. Facilitate instruction on system and instrument utilization reports to help forecast Periodic Automatic Replenishment (PAR) levels.

### Inventory Management

Evaluation of disposable and reusable inventory needs based on anticipated operational volume and analysis of historical utilization to provide appropriate recommendations.

### Point of Use Training

Review of da Vinci instructions for use including: point of use preparation, proper handling, and validated reprocessing of endoscopes and instruments to help maximize instrument reliability.



## Access Management

### dV Scheduling

Development of scheduling prioritization to help customers maximize system access for robotic surgeons while ensuring staffing needs are met.

### Operational Alignment

Evaluate best practices for schedule management to include extended hours and weekends.